Company* ▶ / Applications	**American Data**	**American HealthTech**	**AOD Software**	**Care2Learn/Upstairs Solutions**	CareRight Technologies, LLC	Catalyst Healthcare	Cerner Extended Care	**Direct Supply DSSI**	eHealth Data Solutions	**Health Care Software (HCS)**	**HealthMEDX**	Interactive Health Network	itacit Inc.	**Kronos Incorporated**	**LINTECH**	**MDI Achieve, Inc.**	Medelligent Inc.	Millennium Pharmacy Systems	Move-N Software, Inc.	Net Health Systems	NTT DATA, formerly Keane	**Omnicare**	OnShift	Optima Healthcare Solutions	**Optimus EMR, Inc.**	**PointClickCare**	Senior Risk, LLC	SigmaCare	**Silverchair Learning Systems**	SmartLinx Solutions	**/ /SOS/ Corporation**	**Stanley Healthcare Solutions**	Team TSI Corp.
FINANCIAL																																	
Accounts Payable	●	●	●				●			●		●			●	●					●	●			●	●					●		
Billing/Accounts Receivable	●	●	●				●			●	●	●			●	●	●		●		●	●		●	●	●					●		
Bank Reconciliation	●	●	●				●			●	●	●			●	●					●				●	●					●		
Budgeting	●	●	●				●			●		●			●	●					●			●	●						●		
Claims Editing	●	●	●				●		●	●	●	●			●	●					●			●	●	●					●		
Consolidated Billing	●	●	●				●			●	●				●	●	●				●				●						●		
Cost Reporting	●		●				●								●	●					●				●						●		
Electronic Billing	●	●	●				●			●	●	●			●	●	●				●	●		●	●	●					●		
Electronic Claims Filing	●	●	●				●			●	●	●			●	●					●			●	●	●					●		
Electronic/Time Clock Interface	●	●	●				●			●					●	●	●				●			●						●	●		
General Ledger	●	●	●				●			●		●			●	●					●	●			●	●					●		
Inventory/Ancillary/Bar Coding	●	●	●				●			●					●	●					●				●	●					●		
Managed Care	●	●	●				●			●	●	●		●	●	●					●				●	●					●		
Payroll		●	●				●			●	●	●		●	●	●					●	●								●	●		
Prospective Payments	●	●	●				●			●	●				●	●					●				●						●		
Purchase Orders	●	●	●							●					●	●					●												
Resident Funds	●	●	●				●			●	●	●			●	●					●				●	●					●		
Other		●								●														●									
RESIDENT CARE																																	
Care Planning	●	●	●				●			●	●	●			●	●	●	●	●	●	●	●		●	●	●		●			●		●
Drug Interactions	●	●	●				●			●	●	●			●	●		●		●	●	●			●			●			●		
Incidents	●	●	●			●			●	●	●				●	●	●	●	●	●	●				●	●	●	●			●	●	●
MDS 3.0 Assessments	●	●	●				●		●	●	●	●			●	●		●			●	●		●	●	●		●			●		●
Medical Records	●	●	●			●	●			●	●	●			●	●			●	●	●	●		●	●	●		●			●	●	
Medication Sheets	●	●	●		●	●	●			●	●	●			●	●	●		●		●				●	●		●					
Nursing/Progress Notes	●	●	●		●	●	●			●	●	●			●	●	●		●	●	●	●		●	●	●		●			●	●	●
Outcomes Reporting	●	●	●		●	●	●			●	●				●	●	●			●	●	●		●	●	●		●			●		●
Physicians' Appointments	●	●	●		●	●	●			●	●				●	●	●			●	●				●			●			●		
Physicians' Orders	●	●	●		●	●	●			●	●	●			●	●				●	●	●			●	●		●			●		
PPS Case-mix Program	●	●	●				●			●	●	●			●	●					●				●	●		●			●		●
Pre-admission Tracking	●	●	●				●			●	●	●			●	●	●		●		●	●			●	●		●			●		
Quality Assurance	●	●	●				●		●	●	●	●			●	●	●	●			●	●			●	●	●	●			●		●
Quality Indicators	●	●	●				●		●	●	●	●			●	●	●				●	●			●	●	●	●			●	●	●
Resident Assessment	●	●	●		●		●			●	●	●			●	●	●			●	●	●			●	●		●			●	●	●
Resident Referrals	●	●	●				●			●	●				●	●	●		●		●			●		●		●			●		
RUG-IV/MDS Transmission	●	●	●				●		●	●	●	●			●	●		●			●	●			●	●		●			●		●
Other	●	●	●		●										●	●	●				●			●	●		●	●				●	●
ADMINISTRATION																																	
Employee Scheduling			●		●		●			●				●	●	●	●			●			●	●						●		●	
Human Resources	●		●	●			●			●	●		●	●	●	●	●				●		●							●	●		
Inservice Tracking	●	●	●	●			●						●		●	●	●							●					●	●	●		
Inventory Control		●	●				●			●					●			●															
Marketing	●	●	●				●				●				●		●		●	●	●												
Payroll		●	●				●			●	●			●	●	●					●	●								●	●		
Time and Attendance	●		●				●			●				●	●	●	●				●			●						●			
Other	●	●	●							●				●	●	●	●				●											●	●
ANCILLARIES																																	
Activities	●	●	●				●			●	●	●			●		●						●		●	●		●			●		
Assisted Living	●	●	●		●		●		●	●	●	●	●		●	●	●	●	●		●		●		●	●	●	●			●	●	
Dietary	●	●			●		●					●				●	●						●		●	●		●			●		
Hospice	●		●				●				●		●		●	●		●			●		●					●			●		
Marketing	●		●				●			●	●		●		●		●		●	●	●		●										
Rehabilitation	●	●	●				●			●	●		●		●	●					●	●	●	●	●	●		●			●	●	
Subacute Care	●	●					●			●			●		●	●					●		●		●			●				●	
Other		●								●													●	●				●					

Boldface company names are corporate profile advertisers.

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Support																																	
Classroom Training	●	●	●		●		●		●	●	●	●		●		●	●		●		●		●	●	●	●	●	●	●		●	●	●
Newsletter	●	●	●	●	●		●			●	●	●		●		●	●			●	●		●	●	●			●	●		●		●
Online Support	●	●	●	●	●		●		●	●	●	●	●	●	●	●	●		●	●	●	●	●	●	●	●		●	●	●	●	●	●
Online Users Manual	●	●	●	●	●		●		●	●	●	●		●		●			●	●	●	●	●	●	●	●		●	●	●	●	●	●
On-site Training	●	●	●		●	●	●		●	●	●	●		●	●	●	●		●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
On-site Visits	●	●	●		●	●	●		●	●	●	●	●	●	●	●	●	●		●	●	●	●	●	●	●	●	●	●		●	●	●
Software Updates	●	●	●	●	●	●	●		●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●		●	●	●	●	●	●	●
Toll-free Telephone Support	●	●	●	●	●	●	●			●	●	●	●	●		●	●	●		●	●	●			●	●		●	●	●	●	●	●
User Group Meetings	●	●	●		●	●	●		●		●	●	●	●	●	●	●			●	●		●	●	●	●		●	●		●	●	●
Video Training	●	●	●		●	●	●			●	●		●			●				●	●		●	●	●	●	●	●	●	●	●	●	●
Features																																	
ASP	●	●	●	●	●		●			●	●	●		●	●	●	●			●	●	●	●	●	●			●	●	●			
Custom Programming	●	●	●		●		●			●	●				●		●		●		●	●		●							●	●	●
Disaster Contingency	●		●	●	●	●	●		●		●	●	●		●	●	●			●	●		●	●	●			●	●		●		
Electronic Billing Capability	●	●	●				●			●	●	●			●	●	●				●	●		●	●	●					●		●
Internet Commerce			●		●		●	●																	●				●				●
Internet Access		●	●		●		●		●		●		●	●	●	●	●		●	●	●	●	●	●	●	●		●	●		●		●
JCAHO (Oryx) Approved			●				●								●																	●	
Laser Forms/Laser Printing	●	●	●				●		●	●		●			●	●					●	●		●	●	●		●			●		●
MDS Software Based on QIs	●	●	●				●		●	●	●	●			●	●					●	●			●	●		●			●		●
Multitasking Capabilities	●	●	●			●	●		●	●	●	●	●		●		●				●	●	●	●	●	●		●	●		●		●
Multi-user Capabilities	●	●	●	●	●	●	●		●	●	●	●	●	●	●	●	●		●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
RUG-IV Case Mix to Figure PPS	●	●	●				●		●	●	●	●			●	●					●	●			●	●		●			●		●
Report Writer	●	●	●	●	●		●			●	●	●			●	●	●				●				●	●		●	●		●	●	●
Single Database Technology	●	●	●		●		●			●	●	●		●	●	●	●		●		●			●	●	●		●		●	●	●	●
Security Features	●	●	●		●	●	●			●	●	●	●	●	●	●	●		●	●	●	●	●	●	●	●		●	●		●	●	●
Other		●	●		●		●							●			●				●				●					●			●
Operating System																																	
NOS Windows NT			●	●	●					●				●	●							●	●	●					●	●			
Palmtop Computers			●												●	●							●										
UNIX					●																		●										
Web/Cloud based	●	●	●		●		●				●	●	●	●	●	●	●		●	●	●	●	●	●	●	●	●	●				●	●
Windows 2003	●	●	●	●		●	●		●		●				●	●			●		●	●	●	●				●	●	●	●		
Windows 2007	●	●	●		●	●	●		●		●	●		●	●	●			●		●	●	●	●	●			●	●	●	●		
Windows XP	●	●	●	●		●	●		●	●	●	●		●	●	●			●		●	●	●	●	●			●	●	●	●	●	
Other		●	●	●			●							●	●							●	●	●	●	●		●		●			
Demographics																																	
No. of Years In Business	28	30+	17	NA	6	7	33	25	NA	42	NA	21	20	30+	20+	30	7	NA	16	19	40+	30	4	20	12	12	7	7	7	12	41	NA	21
No. of Employees In Support	30	100+	46	NA	8	10	70	NA	NA	60	NA	NA	5	300	5	NA	NA	NA	NA	12	70	NA	NA	25	NA	108	4	NA	75	15	NA	NA	25
No. of Employees In Programming	20	25+	38	NA	12	28	90	NA	NA	60	NA	NA	10	734	5	NA	NA	NA	NA	20	38	NA	NA	20	NA	128	1	NA	6	11	NA	NA	16
Revenue from LTC (%)	95	98%	NA	NA	75	100	50	NA	100	75	NA	100	25		100	100	100	NA	100	NA	99	NA	100	100	100	100	100	NA	NA	98	100	NA	60
Public or Private Firm	NA	PRI	PRI	PRI	PRI	PRI	PUB	NA	PRI	PRI	PUB	PRI	PRI	PRI	PRI	PRI	PRI	PRI	PRI	PRI	PUB	PUB	PRI	PRI	PRI	PRI	PRI	PRI	NA	PRI	NA	NA	PRI
CUSTOMER BASE																																	
No. of States Served	50	47	NA	50	13	NA	50	NA	44	49	NA	50	NA	50	20+	50	NA	NA	50	50	50	50	50	50	50	50	44	50	50	47	50	NA	50
No. of Nursing Facilities	700+	3,900+	NA	4,000	62	NA	3,700	NA	1,811	500+	NA	NA	25	4,000+	200+	NA	NA	NA	NA	NA	3,500	NA	600	4,900	400+	4,457	0	NA	NA	NA	NA	NA	NA
No. of Assisted Living Facilities	200+	500+	NA	NA	21	NA	50	NA	100	100+	NA	NA	15	2,000+	30	NA	NA	NA	NA	NA	200	NA	100	0	40+	1,129	1,300	NA	NA	NA	NA	NA	NA
No. of Retirement Communities	50	NA	NA	NA	0	NA	50	NA	50	75+	NA	NA	5	NA	6	NA	NA	NA	NA	NA	50	NA	100	0	100+	0	200	NA	NA	NA	NA	NA	NA
No. of Home Health Agencies	2	NA	NA	NA	0	NA	700	NA	15	NA	NA	NA'	NA	NA	2	NA	NA	NA	NA	NA	0	NA	10	0	0	0	2	NA	NA	NA	NA	NA	NA
No. of Hospitals	0	NA	NA	NA	0	NA	2,300	NA	0	40+	NA	NA	NA	3,000+	1	NA	NA	NA	NA	NA	0	NA	5	0	0	0	0	NA	NA	NA	NA	NA	NA
CUSTOMER SIZE (by bed size)																																	
Average Size	150	100	NA	NA	105	100	100	NA	8.5	750	150	NA	150	1,000+	270	100-150	NA	NA	NA	NA	140	100+	100-120	125	250	611	NA	155	NA	NA	NA	NA	98
Largest Customer	2,500	500+	NA	NA	205	450	32,000	NA	191	7,000	4,000+	NA	500	38,000	2,000+	200	NA	NA	NA	NA	426	NA	24,000	300	800	43,477	NA	5,787	NA	NA	NA	NA	48,142
Smallest Customer	20	15	NA	NA	45	3	20	NA	1	350	100	NA	50	<50	20+	60	NA	NA	NA	NA	10	NA	38	75	40	16	NA	25	NA	NA	NA	NA	12

NA = No answer
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